



R E T U R N P O L I C Y

Artificial Grass Wholesalers products that meet the following criteria are eligible for return:

- **Within 30 days of purchase**

Artificial Grass Wholesalers products can be returned within 30 days of the original purchase date.

- **Unaltered product**

An inspection of your artificial grass rolls must be done before altering, using, installing, or cutting. By altering or using your rolls of artificial grass, you are accepting the product in its present condition.

- **Original payment**

Artificial Grass Wholesalers is only able to make returns to the original purchaser of our product. We are unable to issue refunds to third parties. Refunds can only be applied to the original form of payment and require 5-10 business days to process.

- **Delivery fees**

Delivery fees are not eligible for a refund.